

## Updated Comms Roadmap – Topic View

OEC is excited to share this communications roadmap, an easy guide for what to do when you have questions about Early Start CT! Look for what your question is about and then see where you should go to get an answer. If you can't find the topic of your question, or you're not sure what to do, a great first step is to reach out to your Liaison, and they'll help you get the answers you need.

*If you're not sure who your program manager is, you could look it up [here](#)!*

If you have a question about...	You should... <i>If you still have your question after a step, move to the next one!</i>
Early Start CT Contracts	<b>Step 1:</b> Reach out to your Program Manager and they will direct your question appropriately
Early Start CT Payments	<b>Step 1:</b> Reach out to your Program Manager and they will direct your question appropriately
Early Start CT General Policies / Requirements	<b>Step 1:</b> Look through <a href="#">Early Start CT's General Policies</a> <b>Step 2:</b> Check out these <a href="#">trainings, presentations and FAQs</a> <b>Step 3:</b> Reach out to your Liaison, and copy your Program Manager
ECE Reporter	<b>Step 1:</b> Check out these <a href="#">video tutorials</a> , <a href="#">ECE Reporter User Guide (English/Spanish)</a> and <a href="#">FAQs (English/Spanish)</a> <b>Step 2:</b> Create a <a href="#">Help Desk ticket</a> <b>Step 3:</b> Reach out to your Program Manager, and copy your assigned Education Services Assistant
Local Governance Partners	<b>Step 1:</b> Check out the <a href="#">Local Governance Partners website</a> <b>Step 2:</b> Reach out to your Liaison ( <i>how to find this / where to direct folks</i> ) <b>Step 3:</b> Reach out to Shine Early Learning <b>Step 4:</b> Reach out to Malissa Griffith, <a href="mailto:malissa.griffith@ct.gov">malissa.griffith@ct.gov</a>
Audits	<b>Step 1:</b> Reach out to your Program Manager