

#### **Connecticut Office of Early Childhood**

### **Home Visiting Transition Planning**

May 14, 2021

#### Agenda

- Welcome & Context Setting
- Home Visiting Transition Plan Overview
- Transition Timeline
- Considerations for Gathering Provider Feedback
- Deep Dive into Service Disruption Scenarios & Mitigation Activities
- Questions

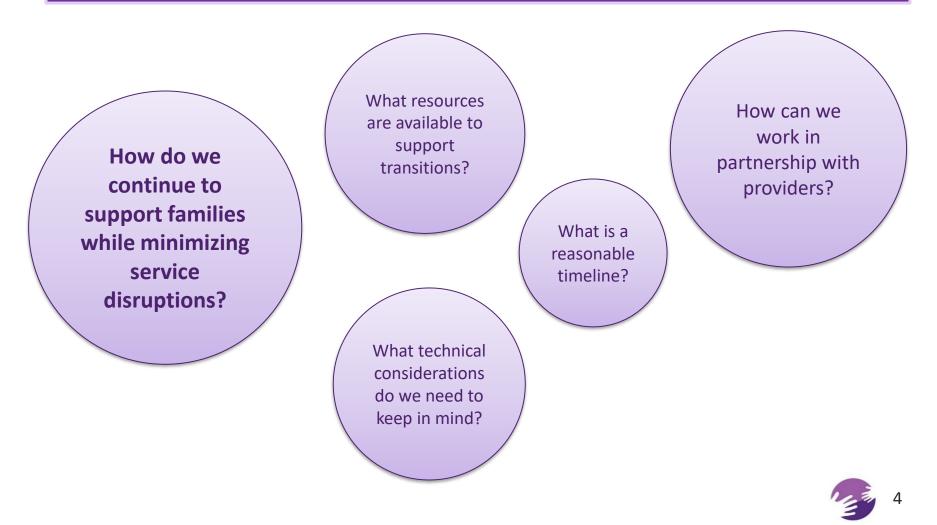
#### Why are we having this conversation?

- Families are the heart of home visiting, and we want to ensure that service disruptions are minimized.
- New home visiting contract awards were announced on April 30, 2021.
- As some programs ramp up and others phase out, we want to ensure that families continue to be supported throughout this transition.

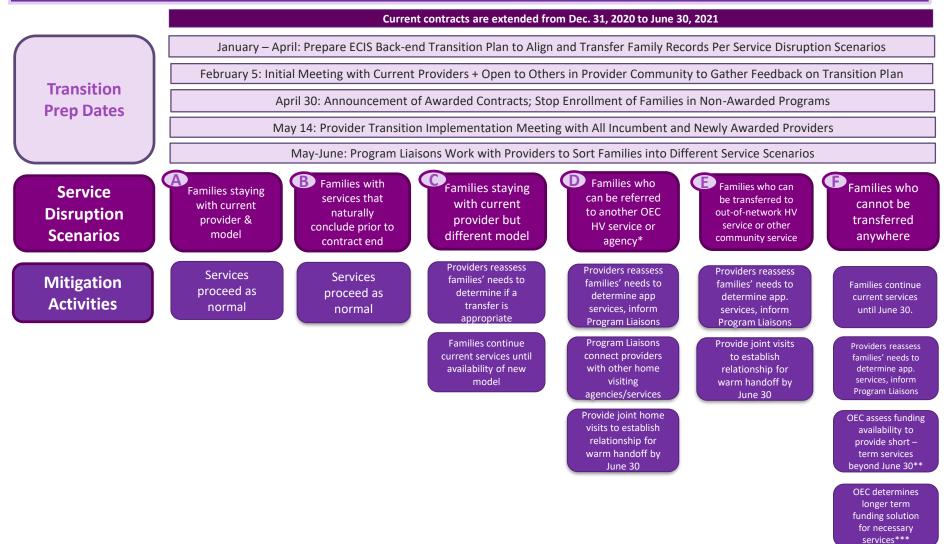


#### How did OEC develop this transition plan?

Goal: A seamless and respectful transition of families that are impacted by changes in services due to the RFP







#### July 1, 2021: New 2-year contracts start

\*Includes families residing in a region no longer serviced by their current provider \*Limited reserve of funding as stopgap \*\*Long term funding for sustainability of services includes: ICAPS, Medicaid



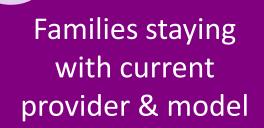
#### **Transition timeline**

Key Dates	Key Activities
January - April	<ul> <li>Prepare ECIS Back-end Transition Plan to Align and Transfer Family Records Per Service Disruption Scenarios</li> </ul>
Feb. 5	Initial Meeting with Provider Community to Gather Feedback
By End of April	<ul> <li>Announcement of Intent to Award</li> <li>Stop Enrollment of Families in Non-Awarded Programs/Programs Transitioning Models</li> </ul>
May 14 🖌	<ul> <li>Transition Implementation Meeting with All Awarded and Incumbent Providers</li> </ul>
Мау	<ul> <li>Program Liaisons Work with Providers to Sort Families into Different Service Scenarios</li> </ul>
May - June	Implementation of Mitigation Activities
By June 30	Conclusion of Warm Hand Offs (as appropriate)



#### Scenario A: Families staying with current provider & model

Essentially, no transition-related disruptions felt on the family's end.



Services proceed as normal

#### **Provider Scenario Description**

• Current provider is re-awarded and intends to continue implementing current models.

- Families are still interested and engaged in services.
- Family's needs are relatively unchanged, and family continues receiving same evidence-based home visiting service as before.



## Scenario B: Families with services that are going to conclude prior to contract end

Essentially, no transition-related disruption felt on the family's end.

B Families with services that naturally conclude prior to contract end

Services proceed as normal

#### **Provider Scenario Description**

- Program re-awarded and continue services; OR
- Programs that are not awarded

- Family has achieved goals;
- Family has graduated from services;
- Child has aged out of program; OR
- Family has chosen to discontinue services



## Scenario C: Families staying with current provider but different home visiting model

Families eligible to stay with current provider with different model

Providers assess families' needs to determine if new model is appropriate

Families continue current services until availability of new model

#### **Provider Scenario Description**

- Current provider is awarded and transitioning to a new model; AND
- Current provider is completing training for transition to new model

- Families assessed to confirm eligibility in the new model;
- Families assessed to determine services in new model are appropriate; OR
- Families consent to change of services in a different model or continue participation in new model/new home visitor



## Scenario D: Families who can be referred to another OEC HV agency

Families who can be referred to another OEC HV agency

D

Providers assess families' needs to determine app services, inform Program Liaisons

Program Liaisons connect providers with other OEC home visiting agency

Provide joint home visits to establish relationship for warm handoff by June 30.

#### **Provider Scenario Description**

- Current provider is not re-awarded; OR
- Current provider is no longer providing services in current region; OR
- Current provider is no longer providing services under current model

- Family continues to request services; OR
- Another OEC home visiting agency is available in the region and the family is deemed eligible, and agrees to receive services



#### Scenario E: Families who can be transferred to an out-ofnetwork home visiting service or other community service

Families who can be transferred to out-ofnetwork HV service or other community service

Providers assess families' needs to determine app. services, inform Program Liaisons

Provide joint visits to establish relationship for warm handoff by June 30.

#### **Provider Scenario Description**

- Current provider is not re-awarded;
- Current provider is no longer providing services in current region; OR
- Current provider is no longer providing services under current model

- Family continues to request HV services and appropriate services are offered out of network; OR
- Family continue to request services that can be offered through a community agency (i.e. supportive housing, mental health counseling, CDI/Help Me Grow etc...)



#### Scenario F: Families who cannot be transferred anywhere

To the extent possible, let's do our best to limit the number of families who are sorted into this scenario.

Families who cannot be transferred anywhere

Families continue current services until June 30.

Providers assess families' needs to determine app. services, inform Program Liaisons

OEC assess funding availability to provide short –term services beyond June 30\*

OEC determines longer term funding solution for necessary services\*\*

#### **Provider Scenario Description**

- Current provider is not re-awarded; OR
- Current provider is no longer providing services in current region; OR
- Current provider is no longer providing services under current model

## How are Families Sorted into This Scenario?

 Families' needs cannot be met by other home visiting model/program (in or out of network) or community agency

\*Limited reserve of funding as stopgap

\*\*Long term funding for sustainability of services includes: ICAPS, Medicaid





- Meetings to discuss family reassessment and transitions will start Next week May 17, 2021.
- Transitioning families also means transitioning records within ECIS
  - Each Liaison will be gathering their existing providers/programs to review ECIS transition requirements
  - Your Liaison will be in touch with your meeting date and time.
- ECIS Q&A Meetings



# Questions?

