

Questions and Answers for Monday, August 5, 2024, through Friday, August 9, 2024

DUE Tuesday, August 13, 2024

DATE	QUESTIONS	ANSWERS
8/5/2024	Will there be an opportunity to secure additional resources to fund the HUB work as outlined by the RFP scope, or flexibility to re-allocate the SFCCN program budget to allow for sufficient resources to deliver quality work on all aspects of the Hub work as described?	<ul style="list-style-type: none"> At this time, funding for SFCCN Hub services is limited to the budget available through this RFP. <u>See page 21 of the RFP.</u>
8/5/2024	How will the SFCCN services be delivered to providers from, after January 1, 2025, until new contracts have been executed between networks and the Hub Contractor awardee?	<ul style="list-style-type: none"> OEC will work with the Hub Contractor awardee to ensure network services continue without interruption.
8/5/2024	What is the procurement process for the Hub to secure SFCCN services with a new network vendor?	<ul style="list-style-type: none"> The Hub will not be procuring new network vendors. The existing networks will be funded.
8/5/2024	Are there Rate Card Incentive payments for the Hub contractor performance?	<ul style="list-style-type: none"> The rate card incentive payments are for the SFCCNs when rate card goals are met. <u>See page 20 of the RFP.</u>
8/5/2024	Can the Hub Awardee define new geographic regions and vendor selection?	<ul style="list-style-type: none"> No.
8/5/2024	Where will funding to support translation services as defined in RFP come from?	<ul style="list-style-type: none"> These services should be built into the Hub's operational budget. <u>See page 20 of the RFP.</u>
8/5/2024	What is the transition plan for the existing Hub services to a new Hub service awardee?	<ul style="list-style-type: none"> OEC will support the transition, if applicable.

*Answers to questions submitted **Monday, August 12, 2024**, through **Friday, August 16, 2024**, will be answered and posted **Tuesday, August 20, 2024***