



OEC

Connecticut Office of Early Childhood

Home Visiting Transition Planning

May 14, 2021

Agenda

- Welcome & Context Setting
- Home Visiting Transition Plan Overview
- Transition Timeline
- Considerations for Gathering Provider Feedback
- Deep Dive into Service Disruption Scenarios & Mitigation Activities
- Questions



Why are we having this conversation?

- Families are the heart of home visiting, and we want to ensure that service disruptions are minimized.
- New home visiting contract awards were announced on April 30, 2021.
- As some programs ramp up and others phase out, we want to ensure that families continue to be supported throughout this transition.



How did OEC develop this transition plan?

Goal: A seamless and respectful transition of families that are impacted by changes in services due to the RFP

How do we continue to support families while minimizing service disruptions?

What resources are available to support transitions?

How can we work in partnership with providers?

What is a reasonable timeline?

What technical considerations do we need to keep in mind?



Goal: A seamless and respectful transition of families that are impacted by changes in services due to the RFP

Current contracts are extended from Dec. 31, 2020 to June 30, 2021

January – April: Prepare ECIS Back-end Transition Plan to Align and Transfer Family Records Per Service Disruption Scenarios

February 5: Initial Meeting with Current Providers + Open to Others in Provider Community to Gather Feedback on Transition Plan

April 30: Announcement of Awarded Contracts; Stop Enrollment of Families in Non-Awarded Programs

May 14: Provider Transition Implementation Meeting with All Incumbent and Newly Awarded Providers

May-June: Program Liaisons Work with Providers to Sort Families into Different Service Scenarios

**Transition
Prep Dates**

**Service
Disruption
Scenarios**

**Mitigation
Activities**

| Service Disruption Scenarios | Mitigation Activities |
|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A Families staying with current provider & model | Services proceed as normal |
| B Families with services that naturally conclude prior to contract end | Services proceed as normal |
| C Families staying with current provider but different model | Providers reassess families' needs to determine if a transfer is appropriate Families continue current services until availability of new model |
| D Families who can be referred to another OEC HV service or agency* | Providers reassess families' needs to determine app services, inform Program Liaisons Program Liaisons connect providers with other home visiting agencies/services Provide joint home visits to establish relationship for warm handoff by June 30 |
| E Families who can be transferred to out-of-network HV service or other community service | Providers reassess families' needs to determine app. services, inform Program Liaisons Provide joint visits to establish relationship for warm handoff by June 30 |
| F Families who cannot be transferred anywhere | Families continue current services until June 30. Providers reassess families' needs to determine app. services, inform Program Liaisons OEC assess funding availability to provide short-term services beyond June 30** OEC determines longer term funding solution for necessary services*** |

July 1, 2021: New 2-year contracts start

*Includes families residing in a region no longer serviced by their current provider

*Limited reserve of funding as stopgap

**Long term funding for sustainability of services includes: ICAPS, Medicaid



Transition timeline

| Key Dates | Key Activities |
|------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| January - April | <ul style="list-style-type: none"> • Prepare ECIS Back-end Transition Plan to Align and Transfer Family Records Per Service Disruption Scenarios |
| Feb. 5 | <ul style="list-style-type: none"> • Initial Meeting with Provider Community to Gather Feedback |
| By End of April | <ul style="list-style-type: none"> • Announcement of Intent to Award • Stop Enrollment of Families in Non-Awarded Programs/Programs Transitioning Models |
| May 14 ★ | <ul style="list-style-type: none"> • Transition Implementation Meeting with All Awarded and Incumbent Providers |
| May | <ul style="list-style-type: none"> • Program Liaisons Work with Providers to Sort Families into Different Service Scenarios |
| May - June | <ul style="list-style-type: none"> • Implementation of Mitigation Activities |
| By June 30 | <ul style="list-style-type: none"> • Conclusion of Warm Hand Offs (as appropriate) |



Scenario A: Families staying with current provider & model

Essentially, no transition-related disruptions felt on the family's end.

A

Families staying
with current
provider & model

Services proceed
as normal

Provider Scenario Description

- Current provider is re-awarded and intends to continue implementing current models.

How are Families Sorted into This Scenario?

- Families are still interested and engaged in services.
- Family's needs are relatively unchanged, and family continues receiving same evidence-based home visiting service as before.



Scenario B: Families with services that are going to conclude prior to contract end

Essentially, no transition-related disruption felt on the family's end.

B Families with services that naturally conclude prior to contract end

Services proceed as normal

Provider Scenario Description

- Program re-awarded and continue services;
OR
- Programs that are not awarded

How are Families Sorted into This Scenario?

- Family has achieved goals;
- Family has graduated from services;
- Child has aged out of program; OR
- Family has chosen to discontinue services



Scenario C: Families staying with current provider but different home visiting model

C

Families eligible to stay with current provider with different model

Providers assess families' needs to determine if new model is appropriate

Families continue current services until availability of new model

Provider Scenario Description

- Current provider is awarded and transitioning to a new model; AND
- Current provider is completing training for transition to new model

How are Families Sorted into This Scenario?

- Families assessed to confirm eligibility in the new model;
- Families assessed to determine services in new model are appropriate; OR
- Families consent to change of services in a different model or continue participation in new model/new home visitor



Scenario D: Families who can be referred to another OEC HV agency

D

Families who can be referred to another OEC HV agency

Providers assess families' needs to determine appropriate services, inform Program Liaisons

Program Liaisons connect providers with other OEC home visiting agency

Provide joint home visits to establish relationship for warm handoff by June 30.

Provider Scenario Description

- Current provider is not re-awarded; OR
- Current provider is no longer providing services in current region; OR
- Current provider is no longer providing services under current model

How are Families Sorted into This Scenario?

- Family continues to request services; OR
- Another OEC home visiting agency is available in the region and the family is deemed eligible, and agrees to receive services

Scenario E: Families who can be transferred to an out-of-network home visiting service or other community service

E

Families who can be transferred to out-of-network HV service or other community service

Providers assess families' needs to determine app. services, inform Program Liaisons

Provide joint visits to establish relationship for warm handoff by June 30.

Provider Scenario Description

- Current provider is not re-awarded;
- Current provider is no longer providing services in current region; OR
- Current provider is no longer providing services under current model

How are Families Sorted into This Scenario?

- Family continues to request HV services and appropriate services are offered out of network; OR
- Family continue to request services that can be offered through a community agency (i.e. supportive housing, mental health counseling, CDI/Help Me Grow etc...)

Scenario F: Families who cannot be transferred anywhere

To the extent possible, let's do our best to limit the number of families who are sorted into this scenario.

F

Families who cannot be transferred anywhere

Families continue current services until June 30.

Providers assess families' needs to determine app. services, inform Program Liaisons

OEC assess funding availability to provide short-term services beyond June 30*

OEC determines longer term funding solution for necessary services**

Provider Scenario Description

- Current provider is not re-awarded; OR
- Current provider is no longer providing services in current region; OR
- Current provider is no longer providing services under current model

How are Families Sorted into This Scenario?

- Families' needs cannot be met by other home visiting model/program (in or out of network) or community agency

*Limited reserve of funding as stopgap

**Long term funding for sustainability of services includes: ICAPS, Medicaid



Next Steps...

- **Meetings to discuss family reassessment and transitions will start Next week May 17, 2021.**
- **Transitioning families also means transitioning records within ECIS**
 - Each Liaison will be gathering their existing providers/programs to review ECIS transition requirements
 - Your Liaison will be in touch with your meeting date and time.
- **ECIS Q&A Meetings**





Questions?

