DATE: March 25, 2020

TO: Providers of Services to Young Children

FROM: Beth Bye, Commissioner

RE: Coronavirus Memo #12
Child Care Business Support

The Office of Early Childhood recognizes that many early childhood programs are small businesses, including our licensed family child care homes, child care centers, and group homes, and some of our license exempt programs. We are committed to keeping you in our plans for business support during and after the emergency declaration.

We understand that program stability, and indeed the stability of Connecticut’s child care industry, is jeopardized by the impact of COVID-19.

Check these trusted resources regularly for updates because information is constantly changing.


The list of Business Resources and related links includes:

- Unemployment considerations for individuals and employers. The Department of Labor FAQ has key information from filing eligibility guidance to reduced hours to paid sick leave
- Small business assistance
- Tax filing extensions
- Checking your insurance policy for Business Interruption Insurance details
- Reimbursement for medical leave costs

(2) Additionally, here are two important small business contacts to keep in mind:

a. DECD's COVID-19 Business Emergency Response Unit: The Connecticut Department of Economic and Community Development has created a COVID-19 Business Emergency Response Unit dedicated to assisting businesses navigate resources and develop new resources. A dedicated phone line is set up at 860-500-2333 to provide assistance to Connecticut's small businesses for this purpose.

b. Issues regarding supply chains, delivery of goods, or business continuity: The Connecticut Department of Consumer Protection is encouraging businesses in the state that are
experiencing issues regarding supply chains, delivery of goods, or business continuity (such as a disruption to regularly scheduled supplies or an inability to get supplies required for you to operate like food, cleaning products, and paper goods) to contact the FEMA National Business Emergency Operations Center by emailing NBEOC@fema.dhs.gov. This is a 24/7 operation and they can assist in directing the inquiry to the proper contact.

(3) You are not in this alone! We will keep you updated on the OEC’s business support efforts by using a new dedicated space on our website. Please visit our home page at www.ct/gov/oec.